

Cross-Channel Risk Academy

Virtual
Delivery

Don't let failure to understand cause a loss for your institution!

AUGUST 10-11, 2020

9:00 a.m. - 4:00 p.m. CT



TexasBankersAssociation
Strong Banks. Stronger Communities.



ePay's Cross-Channel Risk Academy gives attendees a solid foundation for risk detection and mitigation by providing an understanding of the risks, fraud potential, and governing rules and regulations for each of the four identified payment systems.

TOPICS COVERED DURING THIS TWO-DAY PROGRAM INCLUDE:

ACH PAYMENT CHANNEL:

- Third-Party Sender relationship risk and credit risk
- Operational and fraud risks and techniques to mitigate them

CHECK PAYMENT CHANNEL:

- Risks associated with the clearing and settlement of checks and check images, including returns and adjustments, as well as the unique risks associated with Remotely Created Checks
- Key components of contracts and agreements to aid in mitigating risk

CARD PAYMENT CHANNEL:

- Sound business practices to reduce losses and available tools to assist in combating card fraud
- Overview of chargeback process for disputed card transactions and Regulation E investigation requirements

WIRE TRANSFER PAYMENT CHANNEL:

- Review of the wire payment system, including unique requirements, governing regulations, and UCC 4A
- Unique risks, including how credit, fraud, operational, reputation, systemic and sovereign risks relate to wire transfers

PAYMENTS PROFESSIONALS COMPLETING THE CROSS-CHANNEL RISK ACADEMY

WILL BE ABLE TO:

- Discern the risks of the four major payment systems
- Understand compliance obligations for each payment system
- Identify risk management techniques
- Mitigate the threat of risk and fraud losses

AUDIENCE

Anyone who requires payment systems risk and compliance knowledge, including financial institutions' staff from operations, audit/compliance, risk, cash/treasury management, retail/frontline and credit/lending, as well as business users of the payment systems.

CONTINUING EDUCATION

AAP and ARPR: These two-day sessions qualify for up to 13.2 CEC

Texas State Board of Public Accountancy: 12 CPE credit hours per program. There are no educational prerequisites.

SCHEDULE (BOTH DAYS)

8:30 – 9:00 a.m. Registration
9:00 a.m. – 4:00 p.m. Program
Noon – 1:00 p.m. Lunch

REGISTRATION/CANCELLATION

Your registration fee provides one connection per person to the virtual seminar.

Cancellation/substitution requests must be made in writing. Email requests to education@texasbankers.com. Cancellations received less than five (5) banking days prior to the seminar date are not refundable. Cancellations received more than five (5) banking days must be received in writing. Substitutions are allowed.

VIRTUAL PRESENTATION

Registrants will receive instructions from ePayResources in advance to access the online class and download the materials using their Citrix Webex platform.

IMPORTANT: sessions will not be recorded, you must attend the streaming broadcast to participate.

PRESENTER

Kelly Casperson AAP, NCP, APRP, is director of payments education at ePayResources. Her primary responsibility is to educate and empower members to be informed, compliant and competitive. She is an active staff member for the members-only Answerline™ where she assists members in resolving their payments related questions. Kelly has more than 24 years of experience in the financial services industry. As a member of the Senior Management Team for First South Financial Credit Union, she was responsible for project implementation and oversight of the electronic services department which managed operations of debit and credit cards, ACH, ATMs, share drafts, remote deposit capture and online banking.

CROSS-CHANNEL RISK ACADEMY REGISTRATION FORM

Register online or complete a separate form for each registrant.

Online: www.texasbankers.com/store

Email: register@texasbankers.com

Mail: Texas Bankers Association
P.O. Box 2569
Austin, TX 78768-2569

TBA Members: \$495 per person

Nonmembers: \$895 per person

Name Mr. Ms.

Title

Bank/Company

Business Address

Mailing Address (If different from above)

City/State/Zip

Phone

Fax

Email

To expedite your registration, please include any other names you have used (i.e. maiden name, formal name or nickname) and, if applicable, any other financial institutions you have previously worked for.

Other Names

Other Financial Institutions